



Havering

LONDON BOROUGH



Quarter 1 Performance Report 2017/18

Individuals O&S Sub-Committee

26th September 2017



About the Individuals O&S Committee Performance Report

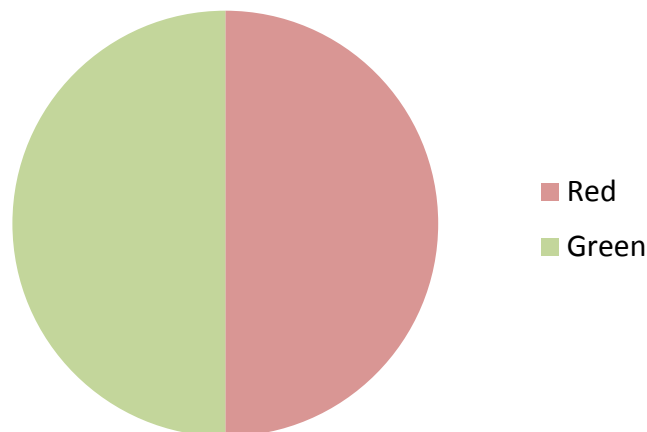
- Overview of the Council's performance as selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.



OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q1 performance figures are available for both indicators.

Q1 Indicators Summary



In summary of the 2 indicators:

1 (50%) has a status of **Green**.

1 (50%) has a status of **Red**.

Quarter 1 Performance

Indicator and Description	Value	2017/18 Annual Target	2017/18 Q1 Target	2017/18 Q1 Performance		Short Term DOT against Annual 2016/17 (Q4)		Long Term DOT against Q1 2016/17
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	660	145	108.1 GREEN	↑	700	↑	160.2
Percentage of service users receiving direct payments	Bigger is better	36%	36%	33.3% RED	→	33.3%	↓	33.8%



Highlights

- Below target (where lower is better) for the rate of permanent admissions for service users over the age of 65 into nursing or residential care. There has been a 32% reduction compared with the same time period last year.

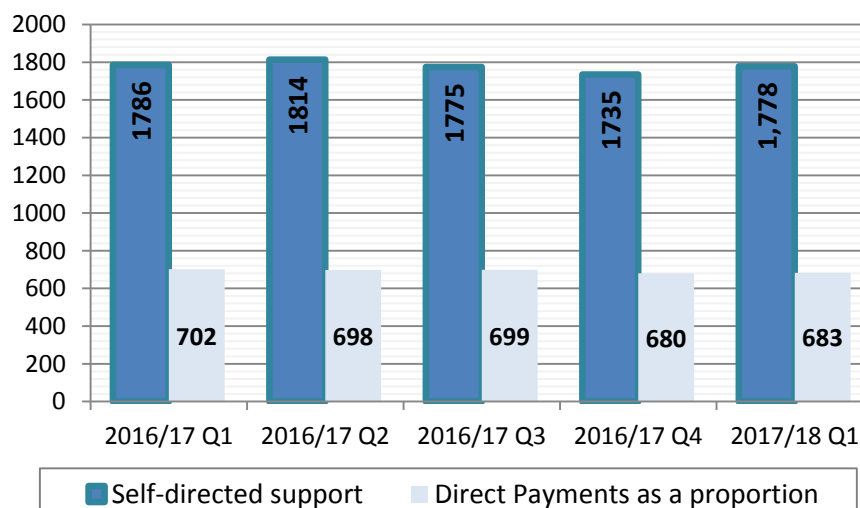
Improvements Required

- Below target for the percentage of service users who are receiving their care via a Direct Payment. To address this, a Personal Assistant Co-ordinator has been appointed within the Joint Commissioning Unit .

Demand Pressures

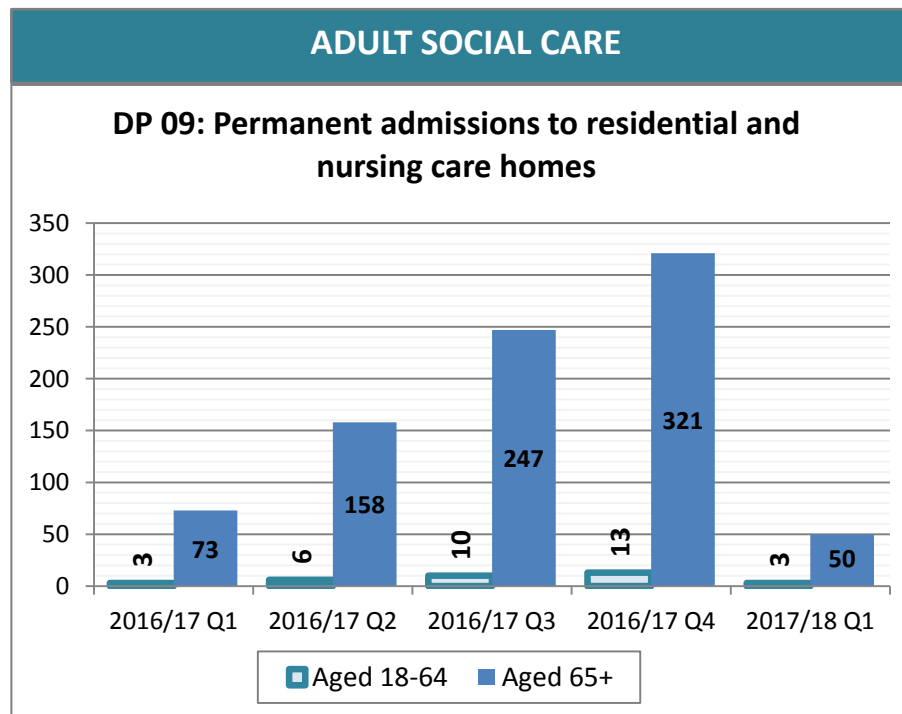
ADULT SOCIAL CARE

DP 10: Self Directed Support and Direct Payments as a Proportion



Take-up of self-directed support has decreased slightly when compared to Q1 2016/17 (from 1,786 to 1,778). Take-up of direct payments has improved slightly during Quarter 1 but remains lower than it was at the same point last year.

Demand Pressures

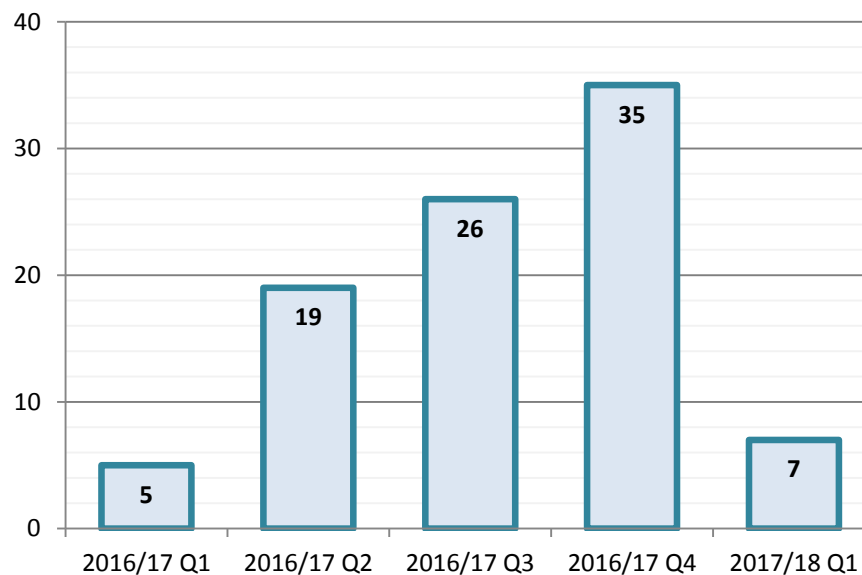


Demand for placements for residents aged 18-64 has remained stable compared to the same period last year (at 3 admissions), but has decreased for residents aged 65+ (from 73 in Q1 of 2016/17 to 50 in Q1 of 2017/18).

Demand Pressures

ADULT SOCIAL CARE

DP 11: Residents Requiring Ongoing Service After Reablement



This is a local indicator and is reported cumulatively . Demand has increased slightly from 5 to 7 when compared to Q1 last year.

Any questions?

